

Urgent Care

APP Workforce Insights



As health care organizations seek to improve access, quality, service, and affordability, developing a strategy to support the utilization and engagement of advanced practice providers (APPs) across all specialties is essential. With access to the latest benchmarking data, organizations can establish a comprehensive APP workforce strategy and prioritize critical areas of opportunity. Consider the following specialty-specific insights when evaluating your Urgent Care APP workforce.

Work Expectations



Median wRVUs **5,394**

Median Annual Hours **1,800**

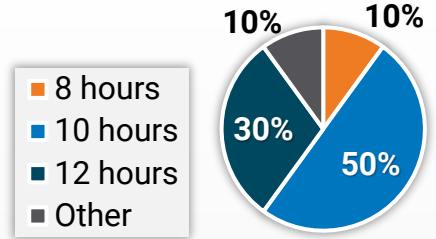
Median Hours per Week **38**

Median Patients Seen per Week **75**



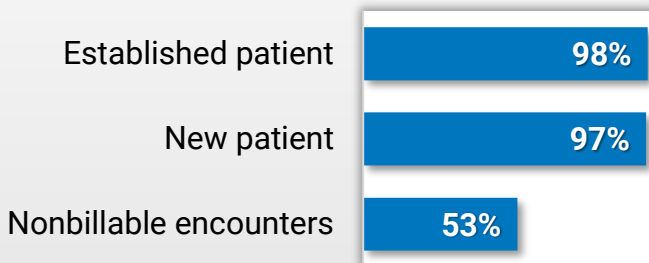
14% of APPs perform virtual visits

Typical Shift Length

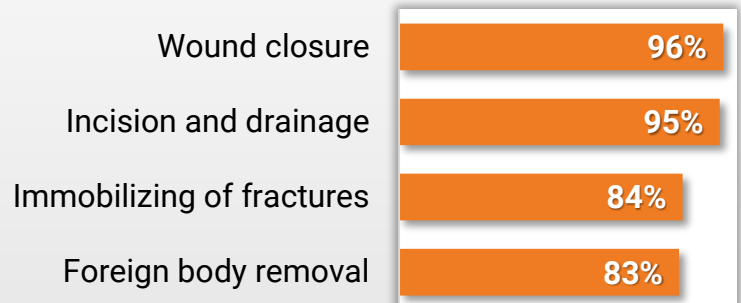


APP Models of Care and Billing Practices

Patient Visits Personally Performed by an APP Autonomously



Most Common Procedures Performed



79% of APPs bill for procedures

Top 5 Most Common CPT Codes

CPT Code	Description
99213	Office o/p est low 20 - 29 min
99214	Office o/p est mod 30 - 39 min
99203	Office o/p new low 30-44 min
99212	Office o/p est sf 10 - 19 min
99211	Off/op est may x req phy/qhp

How Performance is Evaluated



63% Patient satisfaction

43% wRVUs

42% Patient visits

Contact us to review the current utilization of your APPs compared to national benchmarks

[Contact us!](#)

Sources: SullivanCotter 2024 Advanced Practice Provider Compensation and Productivity Survey Report, SullivanCotter APP Preferences Survey Report, SullivanCotter 2024 Physician and APP CPT Work RVU Benchmark Study Report, SullivanCotter 2024 Leadership and Organizational Survey Report